



COVID-19

Frequently Asked Questions

Q. How does a Community Surgeon wishing to refer a patient for surgical evaluation?

A. Despite the changes in clinical practice and volume given the Coronavirus pandemic, **we ARE still accepting and seeing New Patient referrals.** Like many providers, we have transitioned to using Zoom for our Tele-health/ video visits, and currently 'freezing' any 'in person' New Patient visits until after 5/3/2020. Obviously with the fluidity of the current situation, this date may change as more information comes out and our health care system is strained.

Additionally, it is important that we have the necessary imaging (eg. Xray or MRI), lab results, and any prior office notes and/or operative reports, at the time of the visit to be able to give the patient a comprehensive assessment and help formulate a plan. The appropriate Practice Coordinator can work with you on obtaining and/or transferring the images into our system. Please direct all initial referrals/calls to our Call Center at (415) 353-2808.

If this is a more 'urgent' surgical matter that cannot be safely/ adequately addressed in an elective setting, please take the necessary steps to contact the UCSF Transfer Center (415-353-9166). Based on our hospital capacity and resources, we will do the utmost to help in the majority of situations.

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