



## COVID-19

### Frequently Asked Questions

#### **Q. How do UCSF health care providers wishing to refer a New Patient to our clinic?**

**A.** Despite the changes in clinical practice and volume given the Coronavirus pandemic, **we ARE still accepting and seeing New Patient referrals.** Like the majority of you, we have transitioned to using Zoom for our Tele-health/ video visits, and currently 'freezing' any 'in person' New Patient visits until after 5/3/2020. Obviously with the fluidity of the current situation, this date may change as more information comes out and our health care system is strained.

To help us with the workflow of these New Patient visits, please order the appropriate imaging to be done ahead of time (either at one of the UCSF Radiology Departments(ideally), or at a local imaging center. If there are any questions regarding which imaging to obtain, please just reach out via an "e-consult".

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*Updated April 6, 2020*